

## **MEDIA STATEMENT**

**8 April 2026**

### **PRODUCT SAFETY RECALL: ESR HALOLOCK WIRELESS POWER BANKS**

The National Consumer Commission (NCC) informs consumers of the recall of ESR HaloLock Wireless Power Banks, as notified by Waymeet Limited. The affected products were imported from China and sold through online stores like Takealot between 2023 and 2024. This recall applies to the ESR HaloLock Kickstand Wireless Power Banks, Model 2G505B, which were sold in black and feature five circular LED display lights.

According to the supplier, the power bank presents a risk of fire as the lithium-ion batteries can overheat whilst in use. The lithium-ion batteries of the recalled product may overheat during use, posing a risk of fire and burns to consumers.

Consumers in possession of the affected products are urged to immediately stop using them and return them to a point of purchase for a refund.

Consumers who have questions or enquiries about this recall are encouraged to contact [ProductRecall@thencc.org.za](mailto:ProductRecall@thencc.org.za).

#### **Ends**

Issued by: National Consumer Commission (NCC)

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