

MEDIA STATEMENT

30 August 2026

PRODUCT SAFETY RECALL: CERTAIN 2026 – 2027 FORD RANGER DOUBLE CAB VEHICLES

The National Consumer Commission (NCC) informs consumers of a product safety recall issued by Ford Motor Company of Southern Africa (Pty) Ltd (Ford). The recall affects 2 275 (Two Thousand Two Hundred and Seventy-five) Ford Ranger Double Cab vehicles produced for the 2026-2027 production year. The affected vehicles were sold nationwide between 22 May 2026 and 23 June 2026 through Ford franchised dealers and were also exported to Namibia, Botswana, Lesotho and Eswatini.

According to the supplier, the side curtain airbags of the affected vehicles may interact with the B-Pillar trim during inflation and not deploy as intended. If this occurs, the B-Pillar ramp may detach from the vehicle and plunge (become a projectile) when the side curtain airbag deploys. The detachment of the B-Pillar ramp may increase the risk of injury to vehicle occupants during deployment of the side curtain airbag.

Consumers who own the affected vehicles are urged to take their vehicles to the nearest authorised Ford dealership to arrange for an inspection and repair. Any remedial work will be carried out at no cost to the consumer.

“This recall affects a safety-critical component of a significant number of vehicles. Owners or users of these vehicles should contact the supplier without delay. The NCC will be monitoring this and other recalls to ensure all affected vehicles in South Africa are attended to”, said Acting Commissioner, Hardin Ratshisusu.

Questions relating to this recall may be directed to: ProductRecall@thencc.org.za.

Ends

Issued by: National Consumer Commission (NCC)



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